

HEALTH PROMOTION AND DISEASE PREVENTION AWARD

The Health Promotion and Disease Prevention Award each year recognizes an individual or organization that has made an outstanding contribution to the promotion of wellness in emerging populations.

AMERIGROUP CORPORATION

Amerigroup Corporation and its subsidiaries help those on publicly funded health-care programs by ensuring that these individuals enter an organized system of care and a true medical home. Serving approximately 1.8 million members in 11 states nationwide, Amerigroup accepts all eligible people regardless of age, sex, race, or disability. The company's product offerings do not utilize any individual underwriting or deny coverage due to preexisting medical conditions. Amerigroup is dedicated to offering real solutions that improve health-care access and quality for its members while proactively working to reduce the overall cost of care to taxpayers.



1200 New Hampshire Avenue, NW
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NATIONAL MINORITY QUALITY FORUM
BOOKER T. WASHINGTON LUNCHEON

AGENDA

WELCOME

Gary Puckrein, PhD
*President and Chief Executive
Officer, National Minority
Quality Forum*

INTRODUCTION OF THE BOOKER T. WASHINGTON AWARD

Maulik S. Joshi, DrPH
*Senior Vice President,
American Hospital Association*

BOOKER T. WASHINGTON AWARD

Community House Calls
*Harborview Medical Center,
Seattle, Washington*

ACCEPTED BY

Carey Jackson, MD
*Medical Director,
International Medicine Clinic,
Harborview Medical Center
and*

Eileen Whalen
*Executive Director,
Harborview Medical Center*

INTRODUCTION OF THE HEALTH PROMOTION AND DISEASE PREVENTION AWARD

HEALTH PROMOTION AND DISEASE PREVENTION AWARD

Amerigroup
Virginia Beach, Virginia

ACCEPTED BY

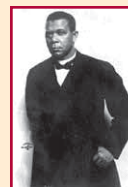
Karen Shea, MSN
*Vice President of Healthcare
Management Services,
Amerigroup Corporation*

PRESENTATIONS

Jeffrey Kelman, MD, MMSc
*Chief Medical Officer,
Center for Drug and Health
Plan Choice, Centers for Medicare
and Medicaid Services*

Jack Lewin, MD
*Chief Executive Officer,
American College of Cardiology*

Leonard Weather, MD
*President-Elect,
National Medical Association
Commission to End Health Disparities*



BOOKER T. WASHINGTON AWARD

Booker T. Washington started National Negro Health Week (NNHW) in 1915. From 1921 to 1953, NNHW was a program supported by the Public Health Service. National Minority Health Month is a descendant of NNHW. The Booker T. Washington Award recognizes an individual or organization that has made an outstanding contribution to the promotion of wellness in emerging populations.

COMMUNITY HOUSE CALLS

The Community House Calls program—prompted by a large increase in refugee and immigrant families—was established by Harborview Medical Center physicians 15 years ago to bridge gaps between health-care expectations and practices of immigrant patients and care providers. Using a modified case-management approach, Community House Calls works with immigrant communities to establish two-way and open communication between Harborview and these communities.

Working with various community elders and leaders, Community House Calls develops partnerships that promote culturally sensitive care. Caseworkers/cultural mediators play an integral role, providing casework, interpretation, and cultural-mediation services in addition to navigation and advocacy in health, social services, education, immigration, and legal venues. Cultural mediators have recently begun providing case management for chronic-disease patients dealing with asthma and diabetes. The caseworkers/cultural mediators also provide formal presentations to residents, providers, and staff about their respective communities and cultural consultations as needed.

As a result, Community House Calls has improved—and continues to improve—the health and well-being of Seattle's immigrant community by fostering long-term and trusting relationships among patients, families, and health-care providers and by delivering family-centered and culturally competent care.