ACP QUALITY CONNECT: MAKING ADULT IMMUNIZATIONS STANDARD PRACTICE IN INTERNAL MEDICINE: A NATIONAL PRACTICE TRANSFORMATION INITIATIVE PROGRAM

ALBANY AREA PRIMARY HEALTH CARE (AAPHC)

LEADERSHIP CHAMPIONS

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ACP QUALITY CONNECT: PROJECT OVERVIEW

• MAKING ADULT IMMUNIZATION STANDARD IN INTERNAL MEDICINE: A NATIONAL PRACTICE TRANSFORMATION INITIATIVE

• GOALS:
  • INCREASE IMPLEMENTATION OF STANDARDS
  • PROMOTE EQUITY AND USE OF STATE REGISTRIES
  • ULTIMATELY: MAKE ADULT IMMUNIZATION STANDARD PRACTICE IN GENERAL INTERNAL MEDICINE/PRIMARY CARE

• APPROACH:
  • COMBINE TOOLS AND TARGET A COUPLE OF EARLY STATES/PRACTICES/SYSTEMS
  • EFFECTIVE RESULTS DISSEMINATED NATIONALLY TO ALL MEMBERS
WHAT DOES A CHAMPION DO?

• LEAD THEIR PRACTICE SETTING IN QI PROJECT AIMED AT INCREASING IMMUNIZATIONS IN THEIR PATIENTS

• ENGAGE PEERS IN PROMOTING THE IMPORTANCE OF IMMUNIZATIONS

• TEACH COLLEAGUES ABOUT STRATEGIES THAT CAN PROMOTE IMMUNIZATIONS

• PROMOTE IMMUNIZATIONS IN YOUR ORGANIZATION OR COMMUNITY
FOCUSED IMMUNIZATIONS

• **REQUIRED**
  - Influenza Vaccination
  - Pneumonia Vaccination for Older Adults
  - Pneumonia Vaccination for High Risk Individuals

• **OPTIONAL DEPENDING ON DATA AVAILABILITY**
  - Herpes Zoster (Shingles) Vaccination
  - Tetanus, Diphtheria, Acellular, Pertussis (TDAP) Vaccination
ACTION PLAN

• PRIOR TO PATIENT VISIT, CLINICAL STAFF TO REVIEW GRITS OR OTHER SOURCES FOR VACCINE RECORDS AND RECORD IN EMR.

• BASIC HANDOUT AT PATIENT’S COMPREHENSIVE LEVEL AND IN PRIMARY LANGUAGE PROVIDED TO ALL PATIENTS 65 YEARS OF AGE AND OLDER WHEN THEY REGISTER AT THE CLINIC FRONT DESK.

• TRAINING AND IMPLEMENTATION OF STANDING ORDERS TO BE USED BY NURSING STAFF WHO PERFORM INITIAL PATIENT TRIAGE.

• EDUCATE PROVIDERS ON STANDARDIZED TALKING POINTS FOR PATIENTS REGARDING THE PNEUMONIA VACCINE (CDC POCKET CARDS).

• ADMINISTRATION OF PNEUMONIA VACCINE TO ALL ELIGIBLE PATIENTS PRIOR TO PROVIDER ENCOUNTER.
COMMUNITY BASED TEAM MEMBERS

• Other primary care organizations within the service area.
• Local health departments
• Pharmacies
• Regional hospitals
• Georgia registry of immunization transactions and services (GRITS)

AAPHC

Primary Team Members
• Frances Ferguson, M.D.
• Stalina Gowdie, M.D.
• Rhonda Haynes, NP-C

Ancillary Team Members:
• Betsy Powell, RN, BSN, Director of Nursing
• Pat Hunter, RN, Infection Control Coordinator, Education Coordinator
• Shirley Harpe, LPN, Vaccine Coordinator
• James Hotz, M.D. – Advisory Capacity Only
• AAPHC Clinical Staff
ALBANY AREA PRIMARY HEALTH CARE

- Federally Qualified Community Health Center
- 18 Service Delivery Sites serving residents of Baker, Calhoun, Crisp, Dooly, Dougherty, Lee and Terrell Counties (Southwest Georgia).
- 2016 provided care to 37,944 patients with a total of 150,333 visits.
- Services were provided by 81 providers (33 physicians, 34 mid-level providers, 5 dentists, and 9 mental health professionals).
PRINCIPAL THIRD PARTY MEDICAL INSURANCE SOURCE (0-17 YEARS OF AGE)

TOTAL PATIENTS: 13,965
UNINSURED: 5%
MEDICAID: 85%
MEDICARE: 0%
PRIVATE: 10%
PRINCIPAL THIRD PARTY MEDICAL INSURANCE SOURCE (AGE 18 AND OLDER)

TOTAL PATIENTS: 33,647
UNINSURED: 32%
MEDICAID: 22%
DUAL ELIGIBILITY*: 11%
MEDICARE: 21%
PRIVATE: 24%

*MEDICARE/MEDICAID
REGIONAL STATISTICS

- **Total Service Area Population:** Approximately 150,000
- **Significantly underserved with Health Professional shortage area (HPSA) and medically underserved area/population (MUA/MUP) designations.**
- **Large low income population, disproportionate black population, significant uninsured population, low educational attainment, and poor health status indicators.**
- **Greater than 28% service area residents live at or below 100% of the Federal Poverty Level (FPL) (U.S. Census Bureau, 2010-2014), compared to 15% U.S. residents and 18% Georgia residents.**
AAPHC PATIENT INCOME AS PERCENTAGE OF POVERTY LEVEL

TOTAL PATIENTS: 47,612
100% AND BELOW: 54%
101% – 150%: 15%
151% - 200%: 2%
OVER 200%: 2%
UNKNOWN: 27%
AAPHC ADULT IMMUNIZATION RATES

AGE 65 AND OLDER:  4769
INFLUENZA (12 MOS)   36%
PNEUMONIA             41%
TD/TdAP (LAST 10 YEARS)  24%
ZOSTAVAX             8%
Pneumonia Vaccination Status for Older Adults > (Pneumonia vaccine at any time)  

2017 February

Overall | Ferguson, Frances E | Benchmark

- 22.5%
- 88.2%

DR. FRANCES FERGUSON

65.7% Increase from April 2016 to February 2017
Pneumonia Vaccination Status for Older Adults > (Pneumonia vaccine at any time)  | 2017 February

DR. JAMES HOTZ

89.7% Increase from April 2016 to February 2017
Pneumonia Vaccination Status for Older Adults > (Pneumonia vaccine at any time)  

2017 February

DR. TRACEY ROSENBAUM

61.8% INCREASE FROM APRIL 2016 TO FEBRUARY 2017

AAPHC
Pneumonia Vaccination Status for Older Adults > (Pneumonia vaccine at any time) | 2017 February

DR. JOHN VANCE

69.9% INCREASE FROM APRIL 2016 TO FEBRUARY 2017
Pneumonia Vaccination Status for Older Adults > (Pneumonia vaccine at any time)  | 2017 February

- **Overall**: 14.9%
- **Benchmark**: 37.5%

**NON CHAMPION PROVIDER**

22.6% INCREASE FROM APRIL 2016 TO FEBRUARY 2017
72% AVERAGE INCREASE FROM APRIL 2016 TO FEBRUARY 2017 - IF CLINICAL CHAMPION

23% AVERAGE INCREASE FROM APRIL 2016 TO FEBRUARY 2017 - IF NO CLINICAL CHAMPION
43% AVERAGE INCREASE PER CLINIC FROM APRIL 2016 TO FEBRUARY 2017